

esfone[®] is the telephone solution of your state-licensed telecommunications company and Internet Service Provider **ows**^{es}), offering you cheap national and international phone calls at the fraction of the cost without without changing your telephone number or doing any additional wiring.

>> **General Description for all esfone[®] products**

- Easy to use with call by call (dialing our prefix number) with our product **esfone**[®] call, or with carrier pre-selection (fix installation of the prefix number) with our product **esfone**[®] select
- Same low rates available 24 hours a day, 7 days a week, without any monthly fee
- Per second billing from the very first (1.) second³⁾
- Support for Telefax according to Group 3 (up to 14,4 kbps)
- Itemized invoice in English language monthly sent per postal mail, eMail or/and through the **ows**^{es}) extranet
- Free installation of the Calling Line Identification Restriction (CLIR) service
- Credit for each new client recommended by you: 5,00 Euro¹⁾
- Charge incurred as a result of a returned direct debit: 5,90 Euro¹⁾

>> **Additional services and offers**

- Clients with **esfone**[®] select have the chance to call from their land line telephone to an **esfone**[®] client on his land line telephone at only 0,99 ct / min¹⁾ anywhere within Spain.
- Clients with **esfone**[®] select can reduce their tariffs though the **esfone**[®] Bonus Program, i.e.:
 - With the **esfone**[®] bono national, national phone calls (local, provincial, interprovincial) will start at 2,7 ct / min¹⁾
 - With the **esfone**[®] bono national mobile, calling to Spanish mobile phones from Movistar, Vodafone and/or Amena beginning from 18 ct / min¹⁾
 - The **esfone**[®] bono international offers phone calls to landlines in Europe and America, starting at 2,9 ct / min¹⁾. Please ask for the complete an detailed countries list.
- Companies can opt for the **esfone**[®] business offering the most interesting services and prices. More information under inquiry.
- **esfone**[®] mobile for users of Spanish mobile phones with contracts from Movistar, Vodafone or Amena for realizing international phone calls. For more information, please contact us.

>> **ows**^{es}) extranet

The **ows**^{es}) extranet grants you access to the information of all the phone calls you made from your telephone number, displayed with a maximum delay of 30 minutes. You will also have access to all your invoices and to a variety of very interesting statistics. It will also allow you to update your personal details and to make a choice on how to receive **ows**^{es}) invoices and novelties. Subscribing and using the **ows**^{es}) extranet has no additional costs. All clients can subscribe the **ows**^{es}) extranet under: <http://ex.ows.es>.

>> **ows**^{es}) and esfone[®] on Internet

The whole information about **esfone**[®] products offered by **ows**^{es}) is available on our webpage under <http://www.ows.es/en/>. Any further question or inquiry can also be sent to our eMail address info@ows.es, where the **ows**^{es}) team will be pleased to help you.

>> **Contacting us**

At commercial times (Monday to Friday, from 9⁰⁰ o'clock to 19⁰⁰ o'clock) you can contact us as follows:

	from Spain	from outside Spain
Telephone	902.347.328 or toll-free under 1521	+34.902.347.328
Telefax	902.347.329	+34.902.347.329

>> **Sign up form**① **Client.**

Surname, First name

NIE / DNI / Passport number

Address

Date of Birth

Post code, City, Province

Telephone number

Fax number

eMail

② **Accepting firm.**

ows^{es}) Orange Web Services, S.L. • Apdo. de Correos, 31 • 03330 Crevillent (Alicante) • España
Tel 902.347.328 • Fax 902.347.329 • http://www.ows.es • info@ows.es • CIF B-53222907

③ **Tariffs.**

	Price ²⁾	Billing	Modell
<input type="checkbox"/> esfone[®] select	4,50 ct / min ¹⁾	per second	Preselection
<input type="checkbox"/> esfone[®] call	5,50 ct / min ¹⁾	from the first (1.) second ³⁾	Prefix dialing

When applying to esfone[®] select I hereby declare, that all my telephone calls should be routed to your telephone network by using the service "global carrier pre-selection" ("Preselección Global").

④ **Phone number(s) to activate.**

Important: As proof of being the legitimate owner of above-mentioned phone number(s) I will enclose a copy of the first page of my latest Telefónica invoice. Not properly filled out forms cannot be processed.

⑤ **extranet.**

Herewith I wish to subscribe to the **ows^{es})** extranet. The **ows^{es})** extranet is a service free of costs. I wish to receive my access data for the **ows^{es})** extranet exclusively on the following eMail address:

⑥ **Payment method.**

The terms and conditions (CST) of Orange Web Services, S.L. and the registration form displayed and completed set out the entire agreement for the provision of the Service. I authorize Marin Telecom, S.L.U. (CIF/Sufijo: B-53875753/000) to initiate orders for the payment of money from my deposit account indicated below. I also will inform my financial institution of this authorization.

Account holder: Surname, First name

NIE / DNI / Passport number

Name of the Bank

E S _____

IBAN account number _____

⑦ **Referral.**

I have been recommended by (name, client number/ telephone number from the recommender)

⑧ **Sendings.**

The standard sending is by postal mail. I wish the sending of my invoice: not per post per e-mail

⑨ **More Information.**

Please send me more information about the following services and products of **ows^{es})**:
 esfone[®] Bonus Programme **esfone[®] m** (mobile telephone) Internet Products

⑩ **Signature.**

City, Date

Signature

ows Partner ID

¹⁾ All prices stated exclude VAT (IVA).

²⁾ Rates to regular landlines. Other destinations and countries as per price list or on inquiry.

³⁾ Except phone calls to Spanish mobile phones: per second billing after the first (1.) minute.